

To be completed by research staff

Observation Number:

1. For the next questions, please think about the handoff of the surgical patient to the PICU that you just participated in. To your knowledge, did someone in the PICU receive a “heads up” phone call before the patient arrived to the PICU?

- Yes  
 No  
 Do not know

2. Was the patient’s room cleaned and ready with necessary equipment before the patient arrived to the PICU?

- Yes  
 No  
 Do not know

3. Was the PICU care team ready and waiting for the handoff when the patient arrived to the PICU?

- Yes  
 No  
 Somewhat  
 Do not know

4. Which of these occurred first?

- The verbal handoff  
 The physical transfer of the patient to the PICU’s monitors and other equipment  
 The verbal handoff and the physical transfer occurred at the same time

5. Immediately after the handoff, did you have to seek any additional information about the patient?

- Yes
- No
  
- Do not know

6. During the handoff, did anyone ask any questions, even one?

- Yes
- No → Go to Question 9
  
- Do not know

7. Overall, how adequately were those questions answered?

- Not at all adequately
- Slightly adequately
- Somewhat adequately
- Very adequately
- Extremely adequately
  
- No questions asked
- Did not listen

8. Overall, how helpful was it to listen to the answers of others' questions?

- Not at all helpful
- Slightly helpful
- Somewhat helpful
- Very helpful
- Extremely helpful
  
- No questions asked
- Did not listen

9. During the handoff, how many questions did you ask?

If more  
than 0

10. Of those questions you asked, how many were adequately answered?

No questions asked

11. During the handoff, how many questions did you have but did not ask?

12. Now think about how you would assess the handoff of the surgical patient to the PICU that you just participated in. How effective do you think this handoff was?

- Not at all effective
- Slightly effective
- Somewhat effective
- Very effective
- Extremely effective

13. How efficient do you think this handoff was?

- Not at all efficient
- Slightly efficient
- Somewhat efficient
- Very efficient
- Extremely efficient

14. Overall, was the quality of this handoff high or low?

- High quality
- Low quality
- Neither high nor low quality

15. How high was the quality of this handoff?

- Slightly high
- Somewhat high
- Very high
- Extremely high

16. How low was the quality of this handoff?

- Slightly low
- Somewhat low
- Very low
- Extremely low

17. Overall, are you satisfied or dissatisfied with this handoff?

- Satisfied
- Dissatisfied
- Neither satisfied nor dissatisfied

18. How satisfied are you with this handoff?

- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied

19. How dissatisfied are you with this handoff?

- Slightly dissatisfied
- Somewhat dissatisfied
- Very dissatisfied
- Extremely dissatisfied

20. How familiar are you with the surgeon who participated in this handoff?

- Not at all familiar
- Slightly familiar
- Somewhat familiar
- Very familiar
- Extremely familiar

21. How familiar are you with the anesthesiology attending who participated in this handoff?

- Not at all familiar
- Slightly familiar
- Somewhat familiar
- Very familiar
- Extremely familiar

22. How familiar are you with the PICU attending who participated in this handoff?

- Not at all familiar
- Slightly familiar
- Somewhat familiar
- Very familiar
- Extremely familiar

23. How satisfied are you with the logical structure of the handoff?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

24. How satisfied are you that the person(s) handing off the patient use the available documentation (anesthesia record, patient cart, etc.) to structure the handoff?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

25. How satisfied are you with the time allowed for the handoff?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

26. How satisfied are you that interruptions were minimized during the handoff?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

27. How satisfied are you that relevant information was selected and communicated?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

28. How satisfied are you that priorities for further treatment were discussed?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

29. How satisfied are you that the person(s) handing off the patient clearly communicate their assessment of the patient?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

30. How satisfied are you that possible risks and complications were discussed?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

31. How satisfied are you that good contact was established at the beginning of the handoff?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

32. How satisfied are you that tension within the team was avoided during handoff?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

33. How satisfied are you that questions and ambiguities were resolved with active enquiry by the person(s) taking responsibility for the patient?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

34. How satisfied are you that the team jointly ensured handoff is complete?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

35. How satisfied are you that that the documentation was complete?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

36. How satisfied are you that the right amount of information was given?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

37. How satisfied are you that the right amount of information was asked for?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

38. How satisfied are you that the patient's experience was considered carefully during handoff?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

39. How satisfied are you that the person(s) handing off the patient was not under time pressure?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

40. How satisfied are you that the person(s) taking responsibility for the patient was not under time pressure?

- Not at all satisfied
- Slightly satisfied
- Somewhat satisfied
- Very satisfied
- Extremely satisfied
  
- Do not know

**Thank you for your participation.**